

Account Manager Italy (m/f)

Holidu is building the world's best search engine for vacation rentals. Our mission is to finally make finding and booking the perfect rental as easy as a Sunday morning. We are on this journey in a rapidly growing team of travel and technology enthusiasts from all over the world. Our travel mates also include investors and mentors who have helped companies such as Booking.com, Spotify and Zalando to achieve global success. So, pack your bag, hop on board and get ready for take off!

Your role in this journey

- Be the main contact person for our Italian partners, who want to list their vacation rentals via our platform, and advise them how to use our product
- Support partners in all booking-related processes
- Coordinate the going live of vacation rentals on our platform
- Ensure and continuously improve a high level of customer oriented service
- Interact with our product and content team as well as external partners to enhance integrations and ensure smooth processes

Your backpack is filled with

- University degree in economics, tourism or other applicable fields
- 1-2 years of relevant job experience in account management or other customer-oriented roles
- Strong communication skills and the ability to remain friendly and calm in all situations
- Native Italian and a high proficiency in English (both written and oral)
- A customer-centric, problem-solving attitude
- Excitement about new technologies and the travel industry

Our adventure includes

- Cutting edge technology in all areas of our fast-growing business
- A diverse international team with the ambition to achieve amazing things
- Flat hierarchies, responsibility and freedom to develop your own ideas
- Continuous learning from and with experienced co-workers and mentors
- Real team play with a lot of fun together during and outside of work

Want to travel with us?

Send your CV to jobs@holidu.com and please indicate where you found this job posting. Your first travel contact will be Cora from HR.